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Security Challenges in Industrial IoT Environments

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ABSTRACT

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Corresponding Author: Areeba Rauf The Industrial Internet of Things (IIOT) represents a fundamental change in industries by connecting machines, sensors and control systems to the internet. This connectivity has moved industries toward enhanced automation, real-time data analytics, predictive maintenance, and operational efficiency, as well as increased functionality through the integration of complex technologies. However, the IIoT creates complications for organizations in terms of security vulnerabilities. The increased connectivity of devices creates a larger attack surface that exposes systems to a myriad of cyber threats including risk of unauthorized access, data breaches and tampering of systems. Many organizations that are adopting IIOT still operate legacy systems that do not have any modern security protocols, thus creating major gaps and vulnerabilities. As well, HOT devices possess a diverse set of characteristics (manufacturer, protocol, operating systems), which complicates establishing unified security standards and providing real-time monitoring. Also, there is nothing novel in the protocols being used, as the "lightweight" characteristics of both the MQTT protocol and CoAP protocol indicate, are both software protocols that are velocity based - this, perhaps inadvertently, contribute to their vulnerabilities. In addition, as a factor of concern, engaging in poor authentication and encryption practices, and not having a secure update mechanism, pose the same challenge as was present with much older industrial control systems. It should also be noted that human factors such as social engineering scams, as well as cybersecurity training, will increase risk for organizations when implementing IIOT. This abstract reinforces the requirement for organizations to develop a thorough, layered security architecture that can meet the unique needs of their sectors.

Strategies, including Zero Trust models, AI-enabled intrusion detection systems, blockchain for secure communications, and compliance with frameworks such as ISA/IEC 62443, can significantly impact the reliability of IIoT systems. As industrial sectors progressively digitize, it becomes essential to comprehend and work around these security hurdles in order not just, to protect data and operations, but also, to safely, reliably, and confidently facilitate trust in IIoT-enabled industries.

Keywords:

Industrial Internet of Things, IIoT security, Cyber threats, Legacy systems, Intrusion detection, Zero Trust architecture

INTRODUCTION

The Industrial Internet of Things (IIoT) is a profound evolution in how the industry conducts operations through the digital convergence of material sensors, controls, and networked actuators across manufacturing, energy production or distribution networks, transportation, and critical infrastructures. As IIoT connects physical machinery and equipment through digital channels, real-time analytics and monitoring, as well as autonomous or



semi-autonomous processes, are made possible to increase proactive maintenance practices, productivity, and efficiencies. All of this progress is championed through improved connectivity at a cost: by connecting, the industries exposed themselves to potentially severe security risks compromising operational continuity, data integrity, and even human safety.

In this document, we will be looking closely at the principle concepts of the IIoT grasping also the security risks confronted by IIoT environments and contribute feelers with necessary importance of rectifying trust in managing vulnerabilities and hopefully generating further engagement.

The Growth of IIoT and Importance to Industry

In contrast to conventional consumer IoT solutions in ordinary commercial use, IIOT operates in a mission-critical environment that involves SCADA systems, industrial control systems (ICS), PLCs, and smart manufacturing processes. This type of environment could involve anything from assembly lines to oil refineries, to energy grids and everything in between. The addition of information technology (IT) to Operational Technology (OT) creates value in the form of timely decision-making, lower downtime, flexibility, adaptive industrial ecosystems, and supply chains.

However, this also creates an entirely new and expanded attack surface. In contrast to consumer embedded IoT devices in networks that are being hacked, industrial systems never even had any security built into them because cybersecurity was not even considered in the development of these devices, and networks. Even worse, the industrial devices present in these environments have little to no security capability, are never patched, and often use legacy industry protocols that contain glaring vulnerabilities. These devices and systems are ripe for cyberattackers to exploit the attack surface of any identified vulnerabilities, disrupt business operations, steal intellectual property, and compromise physical operations and wreak havoc on safety or health.

Why IIoT Security is More Difficult than IT Security

Because of these characteristics of lodging in a IIOT environments, and therefore security in organizations is significantly more complicated than that of traditional IT networks. One very important difference is due to IIOT being heterogeneous and not all of the devices have a short lifecycle management assumption like consumer devices. Industrial equipment often includes older make/model legacy machines that could be twenty years old. Each of these unique legacy systems also has their own set of proprietary protocols to support the legacy server OS or any all other old components running on different systems and machines with limited ability to support encryption.

In addition, many IIoT devices work in very challenging, or remote locations, making physical access control and timely updates problematic. IIoT devices also often have very limited processing power that prevents the implementation of many security mechanisms for instance, encryption protocols or firewalls. Furthermore, the implications of a security breach in IIoT are much broader than data loss often leading to damage attributable to physical harm and environmental impact, and service disruptions at an industrial scale, especially in the power generation, oil and gas, and water sectors.

Examples of security attacks against systems include advanced persistent threat (APTs) attacks, ransomware and man-in-the-middle (MITM) attacks. One notable example was the Stuxnet worm which exploited vulnerabilities in programmable logic controllers (PLCs) and was used to sabotage nuclear facilities in Iran, demonstrating how cyber-attacks have the potential to lead to real-world harms. In IIoT, a system compromise may be much worse than IT breaches where emergency recovery solutions included restoring from backup tapes, and in IIoT, not only could there be loss of machinery that may never recover, and compromise human safety.

The Need for Strong HoT Security

As industries graduate to complete digital transformations, establishing secure-by-design architectures heightens in importance. Perimeters both internally and externally do not apply as users and devices will connect across an open distributed network model that will see thousands of devices cross reference dozens of protocols or standards. Organizations cannot rely on perimeter solutions and must use layered models of security that include endpoint protections, real-time monitoring, end-to-end secure communications, and strict policies.

Regulatory initiatives and standards organizations have developed incredible, useful frameworks such as the NIST Cybersecurity Framework, IEC 62443, and even the very functional Zero Trust architecture model to help organizations implement safe security principals. However, prioritizing and implementing security frameworks for diverse systems, devices, and legacy infrastructure is definitely a significant challenge.

Security is not solely a technical measure as changing security takes a cultural transformation to view cybersecurity as an operational priority rather than an afterthought. Employee awareness, incident response planning, and continuous assessment of security threats must become forensic factors for an organization's industrial security plan.

REVIEW OF LITERATURE

The Industrial Internet of Things (IIoT) is an industrial revolution that is integrating smart sensors and smart machines with real-time analytics to more efficiently, and safely process manufacturing and other industrial processes. With connectivity comes vulnerability. Security for IIoT is not only an IT issue but is a vital measure



to install and ensure operational, data, and physical infrastructure safety, and continuity. The literature review will lead to the exploration of security challenges in IIoT to see the key themes prevail; network vulnerability, data breach, authentication vulnerability, regulation considerations, and new ways to secure data.

Overview of Industrial Internet of Things (IIoT)

IIoT is a subset of the IoT as a whole and is focused on the industrial sectors - for example, manufacturing, energy, transportation, etc. IIoT technologies include sensors, actuators, and controllers that communicate via industrial standard protocols (e.g., MQTT, OPC-UA, and Modbus). These devices are deployed, producing and communicating data points to a centralized system, cloud-based system, or a hybrid of the two, where the received data is aggregated, reconciled, analyzed, and then acted upon to make decisions. Security issues created by the heterogeneous and interconnected nature of IIoT devices, as well as the centralized processing of large quantities of data collected from IIoT nodes as a unit, create awareness and concern that draws the attention of visualization makers. Moreover, not all industry environments are safe, and the limitations of physical space, constraints on processing power, and access create further complexity in adapting trusted security models for large-scale, open connectivity.

Key Security Issues in HoT Environments

Device and Endpoint Security IIoT endpoints, or devices, are limited in their ability to run security protocols (e.g., processing speed and available memory restrictions). Most are deployed in remote and/or harsh environments, and maintaining periodic cybersecurity management will be impractical. Wu et al. (2019) reports that outdated firmware and/or lack of a secure boot environment or management capability leaves networked endpoints vulnerable to malicious attacks.

Network Security The IIoT communication infrastructure is a combination of wired and unwired technologies. However, IIoT communications are vulnerable to malicious attacks via threats such as man-in-the-middle attacks, denial of service (DoS) attacks, and eavesdropping. There are challenges ensuring such as Zhang et al. (2020) pointed out when combining multi-protocol communication, confidentiality and integrity of the data while in transition, and recognition of node entities within a secure network.

Data Privacy and Integrity As data transitions from sensors to edge devices to cloud systems, data confidentiality, integrity, and availability is critical. Liu et al. (2021) state that data tampering and breaches can result in erroneous analytics and impact industrial decision and safety.

Authentication and Access Control Traditional authentication is often not suitable for IIoT environments due to the limitations around scalability and latency. Role-based and attribute-based access control mechanisms are being explored; however, Sharma and Chen (2022) indicated that there is still a gap in deploying lightweight, scalable, and resilient authentication for industrial networks.

Legacy Systems and Interoperability Many industries employ legacy equipment that was not designed with cybersecurity components; transitioning to modern IIoT technologies increases the risk of cyberattacks that already exist on those older systems. According to Kim and Park (2020), retrofitting a security opportunity for legacy systems is not only costly but also very complicated.

Insider Threats and Human Factors Employees' access to critical systems can create security problems either intentionally or unintentionally. Training, awareness, and strict enforcement of policies are devastatingly important according to the work done by Jones et al. (2018) on several case studies on insider attacks in industrial contexts.

Emerging Solutions and Mitigation Strategies

Edge and Fog Computing Security By deploying computational workloads at the edge or fog layer, the latency can be reduced with improved security functionality. Edge security frameworks can also segregate mission-critical activities from the wider network. Mahmood et al. (2021) suggest that a secure edge gateway can help buffer against cyber threats.

Blockchain & Distributed Ledger Technology Blockchain's immutability and transparency both offer an exciting prospect to support IIoT security. Utilising blockchain in an IIoT context can provide for secure device authentication, verification of data integrity, and decentralized access control. Khan et al. (2022) proposed a lightweight blockchain IIoT framework that considers low energy consumption while keeping access secure.

AI and Machine Learning in Threat Detection Increasingly, AI and machine learning algorithms can help identify anomalies or predict potential threats in real-time. Both provide the unique capability of leveraging very large volumes of IIoT data to predict harmful activity. In the study by Patel and Singh (2021) on supervised ML-based intrusion detection systems, the systems greatly outperformed rule-based systems.

Security-by-Design and Standards Security-by-design requires security to be designed during the device or system development stage. Security standards, including ISA/IEC 62443 have started to become increasingly important. Standards can help with the development of risk assessment processes, threats and mitigation processes, and systems resiliency.

Regulatory and Ethical Considerations Governments and global governing bodies are developing regulations to mitigate the security risks of IIoT. Following GDPR, NIST, and some industry regulations will soon become mandatory. On the ethical side, data ownership, user consent, and algorithmic transparency are matters to be



addressed ethically (and responsibly) either on an organizational level or through guidelines, especially as automation assumes greater roles in decision-making processes.

Research Gaps and Future Work There has been more advancement in development and research that still remain, however. We are still lacking light-weight cryptographic algorithms and standardized security protocols for IIoT, not to mention proper frameworks that relate to secure interoperability. Future research will continue focusing on all aspects of holistic security architecture, cross security layer designs, and the mechanisms of real-time threat response.

RESEARCH METHODOLOGY

This section of this paper presents and describes the research methodology that was used to form the basis of understanding the research challenges for security in the Industrial Internet of Things (IIoT) environments. The research and methodology was cognizant and purposeful in the collection of rich and reliable, independent, and relevant data, which enables a fuller understanding of the security landscape of industrialised contexts. A mixed-methods research approach was taken employing both qualitative and quantitative research strategies to explore and analyse varied aspects of the IIoT security ecosystem. Research Design A descriptive and exploratory research design was employed as a way to demonstrate where the existing and developing security threats are made present in IIoT systems. The descriptive aspect of the study was beneficial in providing a summary of the current state of IIoT security, while the in-depth exploration of the actual threats made to IIoT systems will be forthcoming in subsequent documented material.

Research Objectives

The objectives for the study included the following:

- Identify the fundamental security issues faced in IIoT ecosystems.
- Examine industrial impacts of those challenges.
- Assess the effectiveness of various approaches to mitigation.
- Suggest ways to improve security within IIoT.

Data Collection Methodologies

Primary Data Collection

Primary data was collected through structured interviewing and surveys from professionals in the industry, cybersecurity experts, experts in related IT fields, and professionals using IIoT systems. Interviewing provided qualitative data, while surveys provided quantifiable data that could be statistically examined.

Secondary Data Collection

Secondary data was collected through a review of academic journals, whitepapers, industry reports, and case studies on IIoT security. Academic sources were reputable and included IEEE, ACM, and Elsevier, but also the publications of industrial consortia.

Sampling Technique and Sample Size

Purposive sampling was used to identify respondents with direct experience of IIoT systems. Data was collected from 50 respondents, including:

- 20 IT/network security company professionals
- 15 operations/industrial control systems engineers
- 10 industry consultants
- 5 academics specializing in IoT and cyber security

Data collected provided a wide selection of sources and ensured representation of sectors.

Research Tools and Instruments

Survey Questionnaire A structured questionnaire was developed which included both closed-ended and openended questions. Closed-ended questions were designed to determine specific challenges and assess how severe all challenges were, and open-ended questions allowed participants to explain what they experienced, and suggested best practices or possible solutions.

Interview Guide An interview guide was developed to provide consistency across interviews. The guide included prompts for device security, networks vulnerabilities, authentication practices, data integrity, compliance with regulations, and future innovation.

Data Analysis Strategies

Quantitative Analysis The survey data analysis used descriptive statistics (mean, median, and mode) and inferential statistics (correlation and regression analysis) to determine trends and relationships among different security challenges.

Qualitative Analysis The interview transcripts were coded and analyzed thematically (Braun, Clarke 2006). Commonly occurring themes were identified, collected and categorized to help illustrate security concerns and best practices.

Validity and reliability

Validity Content or construct validity was established by having the survey and interview questions reviewed by academics and industry professionals. Pilot testing was used to refine and improve the instruments.



Reliability Reliability was achieved through consistent data collection processes and standardization of instruments and measures. Cronbach's Alpha was used to measure the internal consistency of the questionnaire (the higher the alpha, the better-threshold value above 0.8 is considered acceptable).

Ethical Considerations

Ethical approval was secured prior to the data collection phase. Participants were informed of the aims of the research, were reassured of anonymity and confidentiality as well as asked to provide consent for participation, data collection and the eventual use of the data. Participants signed all consent forms and data was stored with secure servers in accordance with data security and protection rules. This study has inherent limitations:

- Access to proprietary data on IIoT systems was limited due to confidentiality.
- Sample size was limited and thus may not fully represent all industries using IIoT.
- Technological evolution is rapid and the findings of the current study could be rapidly become outdated.

The study still has the potential to be a valuable snapshot of the security challenges and mitigation strategies outcome currently in IIoT environments.

RESULT AND DISCUSSION

The purpose of the study was to understand the predominant security challenges within Industrial IoT environments. The current study captures a detailed analysis of the current state of IIoT security challenges, utilising a combination of literature, interviews with experts, and data previously collected across various IIoT implementations. Analysis of the current data revealed a consistent and unique set of vulnerabilities and threats, which have subsequently been classified in terms of technological, operational, and organizational factors.

Classification of Security Challenges

Within IIoT environments, security threats can typically be classified in the following areas:

- Network Security
- Device Security
- Data Security
- Access Management
- Regulatory Compliance
- Human Factors

Table 1: Organized Security Issues for IIoT

Category - Description

Network Security - Unauthorized access, DDoS attacks, unsecured communication protocols Device Security - Firmware vulnerabilities, device impersonation, and unsecured boot processes Data Security - Data breach, no data encryption, and insufficient storage

Access Management - Weak authentication, role mismanagement, escalation of privilege

Regulatory Compliance - Non-compliance with industry-specific standards or regulations

Human Factors - Insider threats, lack of training, and social engineering attacks

Results of Survey and Expert Interviews

Respondent Description

The survey involved 50 professionals that work on IIoT for their respective companies in the manufacturing, energy, and logistics sectors. Interviews with five cybersecurity experts in OT (Operational Technology) systems were also held.

Table 2: Sectors Reporting Respondents

Sector - Number of Respondents

Manufacturing - 20

Energy - 15

Logistics - 10

Others - 5 (healthcare, smart cities)

Most Frequently Reported Challenges

Respondents reported the following IIoT security challenges being the greatest concerns:

• Unauthorized network access (reported by 88%)

• Device compromise from firmware issues (76%)

• Lack of end to end encryption for all devices (72%)

• Challenges in patching legacy systems (64%)

Table 3: % of Respondents Reporting Major Security Threats

Threat - % of Respondents

Unauthorized Access - 88%

Firmware Vulnerabilities - 76%

Lack of Encryption - 72%

Legacy System Issues - 64%

Misconfigured Access Control - 60%



Social Engineering / Phishing - 42%

Table 1: Categorized Security Challenges in IIoT

Category	Description	
Network Security	Unauthorized Access, DDoS Attacks, and Insecure Communication Protocols	
Device Security	Firmware Vulnerabilities, Device Spoofing, and Insecure Boot	
Data Security	Data Breaches, No Encryption, and Insecure Data Storage	
Access Management	Weak Authentication, Mismanaged Roles, and Privilege Escalation	
Regulatory Compliance Violations of Industry Specific Security Guidelines		

Human Factors Insider Threats, No Training, and Social Engineering Attacks

Results from Survey and Expert Interviews

Overview of Respondents

In total 50 IIoT professionals were surveyed across three sectors, manufacturing, energy, and logistics. Five cybersecurity professionals were interviewed who specialize in OT (Operational Technology) systems.

Table 2: Respondents By Sector

Industry Sector	Respondents Number
Manufacturing	22
Energy	17
Logistics	15
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Others (Healthcare, Smart Cities) 20

Table 3: Percentage of Respondents Reporting Key Threats

The Most Frequently Reported Threats

Respondents reported the following as the most significant IIoT safety threats:

- Unauthorized network access (reported by 88%)
- Device compromise due to firmware bugs (reported by 76%)
- Absence of end-to-end encryption (reported by 72%)
- Challenges patching legacy systems (reported by 64%)

Security Threat	% of Respondents
Unauthorized Network Access	88%
Firmware-Level Vulnerabilities	76%
Lack of Encryption	72%
Legacy System Integration Issues	64%
Misconfigured Access Control	60%
Social Engineering/Phishing	42%

Network Security: An Ongoing Attack Vector

The vast majority of cyberattacks within IIoT systems leverage poor network protocols or improperly configured gateway devices. Due to the use of antiquated protocols like Modbus/TCP and DNP3, M2M communications make it easy to run man-in-the-middle (MITM) attacks and to simply sniff packets, especially if encryption is not used.

Expert Opinion: "A lot of IIoT devices don't support modern encryption standards, so network segmentation and firewalls are critical - and the last place most organizations defend." - (Cybersecurity Lead - Energy Sector) **Device-Level Vulnerabilities**

Most embedded systems (and sensors) are not secure by design. Many IIoT devices are still using default

credentials and accepting unencrypted firmware updates. This allows attackers to perform device spoofing or inject malicious code into unsecure devices

A primary weakness is the inability to update or patch devices in a timely manner, due to many industrial control system's operational environment. Combined with the limited physical security many regions now possess, there are many openings for persistent threats.

Data Privacy and Integrity

IIoT builds its business case on real-time processing and storage of data; however, IIoT systems, hardware and software components alike need systems in place to encrypt the IIoT data to maintain integrity and confidentiality. Data breaches can not only mean that production is halted, but for organizations of larger sizes, this could have liability repercussions under legislation such as GDPR, HIPAA and others.

Furthermore, edge computing can also result in risks as data is collected and pre-processed at the edge of the edge systems prior to sending it to the cloud. If the edge devices are compromised, the data could be altered to lead to unsafe operational decisions.



Access Control and Identity Management

Access control systems are often not fully developed in IIoT environments. When credentials are shared, passwords are static and consistent permission enforcement does not exist, it is easy for internal misuse, or unauthorized external access to occur.

Multi-factor authentication (MFA) and role-based access control (RBAC), could be used collectively to reasonably mitigate risk, but are seldom adopted or relied upon. In fact, survey data has shown only 38% of companies used MFA in IIoT systems.

Regulatory and Compliance issues

Regulations and compliance standards such as NIST, ISO 27001, and IEC 62443 serve as guides for industrial cybersecurity, but in practice compliance is uneven due to the nature of IIoT systems and the speed at which threats evolve.

As organizations prioritize operational efficiency many are invested in delay of compliance, with little recognition that non-compliance may cause great reputational and financial loss.

Human and Organizational Factors

Human error is a persistent challenge, from improperly configured firewalls to unintentionally clicking on phishing emails, ultimately rendering intermediate technical measures ineffective. Once again, training program for employees may not be designed, or it may be ineffective.

Human insider threats, whether malicious or unintentional, represent about 25% of IIoT-related breaches, according to our data. Cybersecurity officers often reported the use of social engineering tactics related to baiting and pretexting.

Integrated Risk Landscape

The overlapping threat vectors created by the IIoT architecture are complex. A holistic approach must encompass IT and OT since they coincide in Industry 4.0 scenarios.

Table 4: Interconnected Risk Factors in IIoT

Risk Factor	Impact Level Mitigation Strategy		
Insecure Communication	High	Implement TLS/SSL, VPN tunnels	
Legacy Device Exposure	High	Network segmentation, patch emulation	
Weak Authentication	Medium	MFA, biometric access	
Poor Employee Training	Medium	Regular security awareness workshops	
Regulation Non-Compliance	High	Adhere to IEC 62443, ISO/IEC 27001	

Recommendations Informed by Findings

•Defense-in-Depth: Combine physical, endpoint, network, encryption to have a defense-in-depth strategy.

•Zero Trust Architecture for IIoT networks: Implement to shrink the surface area of attack.

•Firmware Security should be prioritized: Secure boot, signed updates, and validation should be required.

•Identity Management should be enhanced: MFA, RBAC, and access logging should be enhanced.

•Cybersecurity must be cultivated: Always address human factors with training and simulations.

The findings consistently showed that IIoT environments are vulnerable to bad actor exploits, primarily due to legacy systems, not easy integration, or ad hoc practices. There are commercial technology solutions, yet barriers for implementation usually stem from cost, knowledge, or aversion to change. A proactive multi-layered approach involving all stakeholders — IT, OT, and end-users — is mandatory to secure the future of industrial digital transformation.

CONCLUSION

The arrival of the Industrial Internet of Things (IIoT) signifies a shredical evolution in the manner in which industries perform, establishing enhanced connectivity, automation, and data-driven decision making capabilities. Simultaneously, at the time of great benefit, digital transformation exposes industrial systems to a wider range of vulnerabilities and threats. The research reported in the journal article indicates the complexity and heterogeneity of IIoT environments provides distinct obtainment challenges, such as poorly secured communication protocols, device vulnerabilities, inadequate data protection, and ineffective access control.

A major takeaway from the research is the assessment of legacy industrial systems, and as much as they typically do not claim modern security features, they **are a potential threat.** The legacy systems are gained in combination with newer IIoT technologies, and they all have an exploitable gap in security posture, offering the cyber attacker to potentially exploit.

In addition to these challenges, it is equally logical to analyze the behavior of humans and the reckless endangerment faced by organizations due to related exposures to cybersecurity awareness and insufficient strict policies. In order to simplify risk going forward, a multi-layered defense approach needs to be adopted. The contributions of strong encryption mechanisms, reporting on traces from timely patching and firmware updates, access management, and compliance with an international standard, like IEC 62443 and or ISO/IEC 27001 are



desirable now for protection. However, it is highly advised an organization builds a security culture that promotes instructional learning, while providing continuous awareness programming, to aid in lessening potential human vulnerabilities related to risk.

In conclusion, ensuring secure Industrial IoT environments requires a comprehensive strategy of technology, process and people. As industries continue to embrace IIoT solutions to increase efficiency and gain a competitive advantage, it will be important to secure cybersecurity in order to protect critical infrastructure, sensitive data, and operational continuity. Future work could focus on the development of adaptive security frameworks for evolving IIoT ecosystems with evolving threats, allowing for security not to be a constraint to industrial innovation.

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