### Empirical Analysis of Quantum-Driven Destination Personalization (QDDP) Technique for Enhancing Tourism Experience: A Quantitative Study

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### ABSTRACT

In this paper, an explorative study of Quantum-Driven Destination Personalization (QDDP) and its effects on improving tourist satisfaction through recommendation is conducted. ODDP is best described as a quantum computing strategy aimed at creating personalized tourist experiences based on customer preferences and behavior in real-time. The aim of this study was to examine the impact of perceived relevance, demographic characteristics and travel experience level on satisfaction as moderated by ODDP in the context of tourists. The methodology employed included three main quantitative techniques: Multiple linear regression to determine the relationship between QDDP and tourist satisfaction, mediated moderation regression analysis to determine whether perceived relevance mediates the relationship between QDDP and tourist satisfaction while the demographic factors (age and income) and travel experience moderate the relationship. A survey was conducted on 500 tourists who had used ODDPbased recommendations, which can be considered sufficient for statistical analysis. The results show that ODDP implementation has a positive impact on tourist satisfaction with a regression coefficient of (0.45), meaning that quantum personalization is in line with tourists' preferences. Analysis of mediation revealed that perceived relevance only partially mediates this relation and the indirect effect (Sobel, z=4.58) shows that tourists are more satisfied when they consider recommendations as highly relevant. Moreover, moderation analysis also indicated that the interaction effects were significant indicating that younger and higher income tourists were more satisfied ( $\beta = 0.03$ , p < 0.05 for age;  $\beta = 0.02$ , p < 0.05 for income) and experienced travelers perceived higher relevance ( $\beta = 0.01$ , p < 0.05). These results highlight the possibility of using ODDP to create a new generation of tourism recommendations that are tailored to the specific demographic and experience characteristics of the target consumers. The research provides recommendations for the application of QDDP for tourism providers to improve customers' satisfaction by using personalization technologies with relevance and demographic variables.

**Keywords:** Quantum-Driven Destination Personalization (QDDP), Tourism Experience Optimization, Quantitative Techniques in Personalization (Regression, Mediation, Moderation), Tourist Satisfaction Measurement

### INTRODUCTION

Client satisfaction and loyalty are said to be propelled by personalization in the tourism industry. The conventional recommendation systems have been made better in offering suggestions that are tailored

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towards the user's interests, but they do not suffice the dynamic, on-demand requirements of different tourists. This gap has been filled by advanced data-driven methods such as Quantum-Driven Destination Personalization (QDDP). With the help of quantum computing, QDDP analyses vast databases and provides tourists with immediate recommendations which meet their preferences. Quantum computing which computes data at a much faster rate than classical systems could revolutionalise tourism personalisation particularly as the UNWTO expects 1.8 billion international tourist arrivals by 2030 [1].

However, there is optimism about quantum-driven personalization in tourism, which faces several challenges. First, they are quantum algorithms and it is hard to build and optimize them with conventional quantum knowledge and hardware. Quantum computing devices are costly and sensitive to environments hence not suitable for small tourism businesses (IBM Research, 2021). Another problem is the ability to recognize the preferences of clients whose decisions depend on such factors as demographic characteristics and prior exposures to travel and cultural background [2] Research shows that strategies of personalization in tourism do not work when applied to the population as a whole, which proves the fact that it is necessary to develop more effective methods that will take into consideration individual differences. The European Travel Commission in its study conducted in 2021 reported that 74% of the visitors preferred personalised recommendations relevant to their context and journey history.

Further political challenges include issues of data protection; these form part of people's human rights. The quantum-driven personalization involves the processing of large amounts of personal data; as a result, security and ethical use are essential to the user. The Global Data and Privacy Survey (2022) reveals that 68% of customers are reluctant to provide data to firms especially the tourist providers due to privacy and inadequate protection measures. Considering these challenges [5], [6], the implementation of quantum-driven customization into tourism needs technological progress and successful strategy that will take into account the user's privacy and the regulation's requirements. These challenges have to be met to be able to establish and implement the QDDP methodologies, which create the foundation for exceptional, rewarding, and reliable tourism experiences.

The desire to meet the need for improved and more suitable tourism experiences was the reason for this research. This is due to the fact that traditional approaches cannot address specific and current requirements of diverse consumers as tourists look for personalization and recommendations that correspond to their needs and expectations. This kind of computing can greatly enhance destination personalization through the use of big data and the creation of unique experiences [7-11]. Quantum-Driven Destination Personalization (QDDP) can increase consumer satisfaction by providing a set of recommendations that are relevant and can improve the tourist experience. Customization could potentially change tourism due to quantum; this study examines this possibility.

The use of Quantum-Driven Destination Personalization (QDDP) approaches is challenging even though they can enhance the personalization of travel experiences. Such challenges are technical in nature and include the challenge of developing quantum algorithms, the cost of implementing quantum computing technologies, and the challenge of capturing and analyzing different tourist preferences. This is because passengers cannot afford to give personal information for various reasons such as data privacy and for ethical reasons, thus, making the adoption of QDDP difficult. Therefore, this research [11-17], attempts to establish how QDDP can be applied in the tourism business and the challenges likely to be encountered.

The main research question of this study is to examine the feasibility and issues associated with the adoption of Quantum-Driven Destination Personalization (QDDP) in the tourism sector. The specific objectives of this research are as follows:

To measure the effectiveness of QDDP techniques in improving tourist satisfaction through comparing the quantum-based recommendation with the conventional recommendation algorithms.

To establish the mediating effect of perceived recommendation relevance on the QDDP implementationtourist satisfaction relationship to test psychological factors that determine the effectiveness of individualized tourism.

To test the moderating role of demographic factors like age and income on the association between QDDP and tourist satisfaction, in order to show how differences between individuals affect the effectiveness of personalization.

To examine the moderating role of travel experience level on the perceived relevance of the recommendation generated by QDDP, understanding how prior travel experience affects tourists' interactions with personalized itineraries.

This study offers several contributions to the field of tourism and personalization technologies:

It offers the analysis of the impact of QDDP on tourist satisfaction and contributes to the literature on quantum computing applications in service personalization.

The study furthers understanding of the mediating variable of perceived relevance, and provides to the body of knowledge on psychological factors in the tourism experience personalization.

Through demographic factors as the moderating variables this study reveals the effects of individual differences on personalization and provides the practical implications for the targeted tourism marketing strategies.

This research provides insights on the impact of travel experience levels on the perceived usefulness of QDDP-derived recommendations to help calibrate a more targeted approach for experienced as well as inexperienced travelers.

This paper is structured as follows: The background of the study, the rationale for the study, and the problem under investigation are presented in section 1, including the importance of Quantum-Driven Destination Personalization (QDDP) in tourism. Section 2 provides a literature review, which encompasses theories and prior studies, as well as the formation of hypotheses for this research. Section 3 provides the description of the approach and procedure for the quantitative analysis, the way the data was collected, and how the data was analyzed. Section 4 presents the results of hypothesis testing and statistical analysis of the results obtained. The final section of the paper is section 5: It covers the major findings of the study, implications for practice, and a comparison with previous research. Last, Section 6 is devoted to the summary of the major contributions, the limitations of the study, and the suggestions for further research.

### LITERATURE REVIEW

### **Quantum-Driven Destination Personalization (QDDP)**

Later in 2019, Ahmad et al., proposed a Markov chain model to optimize travel routes and destinations according to user constraints [1]. It made routes better and satisfied customers through the recommendation of the best travel plans using large datasets. As a result of the pre-processed inputs, the model was not able to handle real time data and other unpredictable occurrences. Stochastic models have to integrate current data in real time to offer individualized travel services in dynamic tourism environments.

Arif and Du investigated group search behavior in 2019 to improve the online travel planning and to search tourism information together. They explored how information exchange influences destination personalisation by adopting data-driven cooperation. Based on the literature, one learns that collaborative

enquiries increase happiness since the concepts align with group choices, but excessive customization creates tensions in individual choices [2]. This study compared the benefits and drawbacks of the personalized tourism information search and argued that better recommendation models might help to optimize individual and collective benefits of QDDP applications.

Du et al. [7], investigated shared query modification in tourism information retrieval, focusing on the group perspective in personalized search. Allowing the rewriting of the enquiries based on the previous searches enabled the study to actively change the recommended results. Such changes may confuse customers, although research shows that the modifications are more suitable for queries. In the context of QDDP, the study relies on adaptive recommendation systems and query process improvement to enhance the system's usability without compromising the level of personalization.

### **Tourism Experience Optimization**

Favi et al. (2021) applied the CAD-based design to improve the manufacturing process of cast tourist parts [8]. While being focused on the physical artefacts, this paradigm was indirectly linked to tourism through the improvement of the tourist resource formation. Although designs based on CAD increased efficiency and reduced costs, they did not take into consideration tourists' preferences and satisfaction, thus being more useful for experience enhancement only. The study on resource management enabled communities to fund specific services making tourism less direct and more individual.

Gonçalves et al. (2022) proposed a digital approach to sustainable tourism in Tavira, Portugal, based on culture [9]. The study linked the tourists to the culture by creating historical experiences on digital platforms. Significantly high levels of participants' satisfaction were observed; nevertheless, the senior participants' concerns included data privacy and computer literacy [10]. This study pointed out the customisation of cultural experiences through the use of digital technologies and recommended the incorporation of heritage dimensions to QDDP.

Guo et al. (2023a) found out that technology-enhanced experiences in museums enhanced visitor experience and satisfaction. This research established that the use of audiovisual and tactile features enhanced visitors' satisfaction and recall. Low scalability because of the technology availability and high costs of implementation [13]. Multisensory digital tourism in QDDP could enhance the optimisation of tourism experience by providing tourists with highly interactive and personalised tourism experiences across diverse locations It developed a real-time data integrated on-site trip planning system to optimise tourist experiences by providing dynamic tourism spot information.

This system updated the destination information and enhanced the tourist decisions and satisfaction. The system worked, however, issues with data accuracy and the extent of coverage reduced the utility of this system in the remote areas. Jauhar et al. (2021) have provided another integration paradigm for tourism applications that simplifies the resource management with exchangeable identities, but has no direct personalization for visitors [14].

A survey conducted in Ghana by Preko et al. (2023) showed that digital tourism experiences affect tourist's behavioural intentions [17]. It was established that digital involvement overcomes technological barriers across different groups and results in long-term tourist loyalty. Christanto and Singgalen (2022) therefore employed sentiment analysis to capture restaurant customer attitudes with the aim of showing how data analytics can be used to uncover service opportunities [6]. This research utilised real time data, resource utilisation and sentiment-based findings to enhance the personalisation and satisfaction of tourism services.

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#### Quantitative Techniques in Personalization: Regression, Mediation, and Moderation

Terasaki et al. (2023) employed mediation analysis to understand the impact of nation image on tourist memorable experiences and return intentions of US tourists to Japan [18]. They discovered that a positive country image greatly mediated the impression-tourist repeat visitation intention link, thus establishing a sound foundation for the personalised country image marketing. In their study, Lees and Greenhalgh (2024) employed regression analysis to establish the perception that tourists in Vanuatu have towards the quality of beef qualities that are obtained through the purchase and consumption experiences [15]. Positive consuming experiences enhanced quality evaluations but cultural factors that might enhance suggestions were not incorporated.

Nguyen Huu et al. (2024) identified that the demographic variables acted as the moderator of the relationship between tourist satisfaction and revisit intentions in the context of Can Tho City, Vietnam by employing regression and moderation analysis [16]. Although there was difficulty in applying these findings to overseas tourists, this strategy highlighted the importance of focusing on satisfaction-based tourist segments. Braimah et al. (2024) revealed that satisfaction significantly influences tourists' choice and desire to revisit the destination across different tourist groups in Ghana through moderation analysis [3]. While they were unable to handle other contextual factors, regression, mediation, and moderation enhanced individualized tourism approaches in these studies.

#### **Tourist Satisfaction Measurement**

Yang et al. (2022) compared the importance of travel experiences and possessions in creating tourist satisfaction and found that experiences were more effective in making tourist happy for longer than possessions [22]. To evaluate the satisfaction levels the study used regression techniques; the data showed that experiences offered more feelings of satisfaction and were likely to lead to repeat visits. However, as the assessment of satisfaction was based on self-reported data, this introduces several sources of biases which demonstrate that multiple and different data sources are needed to strengthen satisfaction measures.

Yi et al. (2022) extends the study of authenticity and drive well-being as meaningful properties affecting tourist satisfaction in heritage tourist areas. They also discovered, through a two-site study, that actual encounters resulted to improved tourist well-being and satisfaction with memorability as one of the measures of a positive experience. Although proved to be useful in raising awareness of authenticity, the study has some drawbacks in terms of the generality of the results obtained for different types of tourism, it was recommended that satisfaction indicators may require context-specific modifications [23].

Hair et al. (2021) elaborated new techniques to measure tourist satisfaction employing PLS-SEM in complex models with various latent and manifest variables [11]. This method provided more detailed measurement frameworks for satisfaction components, and hence fully investigated them. It requires so much data and technical skills for such meager tourism researches. Hair (2021) opines that PLS-SEM can effectively uncover complex satisfaction facets in massive tourist researches.

Han et al. (2021) found that the regulation of visitors' flows in tourism destinations enhanced tourists' experiences, indicating potential relationship between flows and satisfaction [12]. The study also showed that site management had a positive impact on satisfaction through controlling the tourists' traffic. This technique was hard to apply in other tourism sites because of space limitations. According to Han (2021), spatial planning is an indirect destination management satisfaction measure.

Table 1: Comparative Analysis of Key References in Quantum-Driven Destination Personalization			
and Tourism Experience Optimization			

Reference	Technique	Results	Limitations	Findings
[1]	Stochastic	Improved route	Limited real-time	Stochastic models
	Model with	optimization and user	data handling	hold potential for
	Markov Chain	satisfaction		personalized travel
503		- 1		guidance
[2]	Collaborative	Increased group	Over-customization	Group collaboration
	Search Analysis	satisfaction through	challenges	can improve
		shared destination		satisfaction in shared
[10]	G (1	recommendations		travel experiences
[12]	Spatial-	Enhanced satisfaction	Difficulty in	Effective visitor flow
	Temporal Flow	through controlled	generalizing across	control boosts site-
	Control	visitor now at sites	amerent	based satisfaction
[14]	Decreasion and	Domographics	Limited	Tanastad satisfaction
[10]	Moderation	mederated satisfaction's	conorolizability to	rargeled satisfaction
	Apolycic	influence on revisit	international tourists	anhances personalized
	Allarysis	intentions	international tourists	tourism strategies
[18]	Mediation	Positive country image	Lack of diverse	Country image plays a
[10]	Analysis	mediated memorable	demographic	key role in enhancing
	7 mary 515	experiences and revisit	samnling	nersonalization
		intentions	sumpring	effectiveness
[22]	Regression	Travel experiences	Self-reported data	Travel experiences
	Analysis	vielded more satisfaction	introduces potential	have a more profound
	2	than material possessions	biases	impact on long-term
		*		satisfaction
[23]	Two-Site	Authentic experiences	Generalization	Authenticity is crucial
_	Investigation	increased well-being and	issues across	for well-being and
		satisfaction	various tourism	satisfaction in heritage
			types	tourism

#### METHODOLOGY

This research used a quantitative research method to evaluate the impact of QDDP in improving tourist satisfaction. The approach was developed to collect and analyze information from a specific target group of participants, thereby achieving dependable and transportable outcomes. This paper presents the following elements of the research methodology: Hypotheses; Target population; Study variables; Inclusion and exclusion criteria; Sampling technique; Data collection process; Analytical procedures.



# Figure 1: Conceptual Model of QDDP's Impact on Tourist Satisfaction with Mediation and Moderation Effects

### **Hypotheses Development**

To investigate the impact of QDDP on tourist satisfaction and the role of mediating and moderating factors, the following hypotheses were proposed:

H1: Compared with ordinary recommendation systems, the satisfaction of tourists will be greatly improved after the implementation of QDDP.

H2: The perceived relevance of the personalized recommendation will moderate the relationship between QDDP implementation and tourist satisfaction.

H3: Age and income will mediate the effects of QDDP implementation on tourist satisfaction with expectations that the younger and higher income earners will exhibit higher satisfaction rates.

H4: Travel experience level will mediate the relationship between QDDP implementation and perceived relevance with the result showing that travelers with higher level of experience will have higher perceived relevance of the personalized recommendations.

These hypotheses were developed to generate hypotheses on the impact of QDDP on satisfaction, and to investigate the moderating effects of perceived relevance and demographic characteristics on tourist experiences.

### **Target Population and Sampling Technique**

The target population for this study was 500 post-tourism service users who have used tourism services that incorporated personalized digital or quantum-based recommendation systems. This population was chosen deliberately because such people are potential beneficiaries of QDDP techniques in the attainment of the study objectives. The sampling frame included different demographic characteristics, age, income, and experience in traveling to allow the collection of all aspects of satisfaction.

In the present study, simple random sampling was used to select a sample from this population so that each person had an equal chance of being chosen. This approach helped to reduce the selection bias and allowed to find out the factors influencing the tourist satisfaction within the context of QDDP frameworks.

### Variables of the Study

The study included independent, dependent, mediating, and moderating variables to analyze the complex relationships within the QDDP framework:

**Independent Variable:** QDDP techniques, especially, the utilization of quantum computing-based recommendation systems for individual clients.

Dependent Variable: Tourist satisfaction, captured by post-trip self-administered satisfaction ratings.

Mediating Variable: Recommendation relevance perceived, as a mediating variable between QDDP application and general satisfaction.

**Moderating Variables:** Age, income, and travel experience were also incorporated into the model to test their moderating roles in the QDDP and satisfaction association.

These variables were chosen based on prior theoretical frameworks in tourism and personalization literature, which helped to constructively approach the analysis of the impact of QDDP on tourist satisfaction.

### **Participants Inclusion and Exclusion Criteria**

Specific inclusion and exclusion criteria were applied to ensure selection of relevant and appropriate participants:

**Inclusion Criteria:** To be included in the study, participants had to have utilized digital or quantumbased personalized tourism recommendation services within the last month, be of 18 years or older, and have taken at least one domestic or international trip in the last year. Such criteria helped to select participants with experience in using individualized tourism systems and their answers would be wellgrounded.

**Exclusion Criteria:** People who never used digital or quantum-based recommendation services, below 18 years of age, or who have not traveled recently were excluded. This approach narrowed the sample on individuals who could reason on QDDP experiences hence minimizing bias from a number of participants with tourism experience that was unrelated to QDDP.

These criteria increased the objectivity of study findings by making sure that the sample included people with direct experience of QDDP-based personalization in tourism.

### **Data Collection Process**

The data was gathered by using a structured questionnaire given to the sample of 500 participants. The questionnaire was divided into four parts: basic information, information search before the trip, experience with recommendations based on QDDP, and satisfaction after the trip. The questionnaire was developed based on previous research on tourism satisfaction with questions being asked in relation to QDDP. For easier understanding and better wording, the questionnaire was pilot tested on a selected few participants before carrying out the actual survey and some modifications were made.

All the responses were gathered within four weeks with some follow up messages sent to participants to ensure high response rate. To ensure anonymity of the respondents the data collected was coded and followed the ethical standards of conducting research in social sciences.

### **Analytical Procedures**

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The data gathered in the present study was quantitatively analyzed for the purpose of assessing the impact of QDDP on tourist satisfaction. Furthermore, descriptive statistics were computed first to portray demographic data and preliminary reactions. Regression analysis was then used to investigate the impact of QDDP-based personalization on overall satisfaction in order to uncover the direct effect of recommendation across the various demographic segments.

Mediation analysis examined the mediating effect of perceived recommendation relevance, asking whether the perceived relevance of recommendations acted as a mediator between QDDP implementation and overall satisfaction. Furthermore, moderation analysis was also used to examine the demographic variables, age and travel experience level as moderators of the QDDP and satisfaction relationship. All these analyses were done using statistical software so that the calculations were accurate and the results valid.

### **Reliability and Validity**

The questionnaire developed for this study was tested for its reliability and validity through internal consistency and content validity. Cronbach's alpha was used to establish internal reliability for the satisfaction and relevance scales with values of 0.7 and above. Content validity was maintained by reviewing the questions with researchers specializing in tourism satisfaction and modifying them. These incidence steps helped to maintain the purity of the information and enhance the examination on the effects of QDDP techniques to the tourist perception.

Concisely, the above mentioned methodology used in this study to measure the impact of QDDP on tourism satisfaction was developed in a way that would accurately portray the extent of effectiveness in the respective area of study. The choice of sample, the data collection tools and criteria for sample inclusion and exclusion, as well as the analytical tools used, helped to make the study results meaningful, accurate, and meaningful in the development of knowledge in the field of tourism personalization.

### **RESULTS AND DISCUSSION**

This section provides the quantitative analysis of the data collected to support or rejects the hypotheses developed in this study and the implications of the results are also discussed. The results section is divided based on hypothesis with each sub-section discussing a particular hypothesis test. To measure the level of implementation of QDDP and its impact on tourist satisfaction, perceived relevance and the moderating factors, which include demographic characteristics and level of travel experience, descriptive analysis, regression, mediation and moderation analysis were used).

#### **Descriptive Statistics**

Frequency distributions and means were computed to present the demographic, travel experience and key response variables of the sample. These figures provide information on the population characteristics of the sample, the mean and mode of the tourist satisfaction level, and the perceived importance of Quantum-Driven Destination Personalization (QDDP) suggestions.

The participants were selected based on a sample of 500 and were equally distributed in different categories of demographics. The data was segmented by three primary demographic factors: demographics, income and experience in travel. This segmentation enables us to notice the changes in satisfaction and relevance perceptions among different tourist segments.

Age Distribution: The sample was divided by the age groups: 18-29, 30-39, 40-49, and 50+.

Income Levels: The subjects were divided into low, middle and high income earners.

Travel Experience Levels: The use of the product was categorized into three: low usage: 1 to 3 usage per year, medium usage: 4 to 7 usage per year and high usage 8 and above usage per year.

### Key Descriptive Statistics of Satisfaction and Relevance

Tourist Satisfaction: The average satisfaction score was 4.2 on the 5 Likert scale thus showing that the tourists who used the QDDP based recommendations were highly satisfied. This high score may be explained by users' overall favorable predisposition towards the value that QDDP adds to the tourists' experience.

Perceived Relevance of Recommendations: The mean perceived relevance score was 4.3, this was an implication of the fact that tourists considered the recommendations to be very relevant to their needs. This high relevance score is an implication that the QDDP model was useful in providing relevant and useful recommendations to the tourists.

Characteristic	Category	Frequency	Percentage (%)	Mean Score
Age Group	18-29	120	24%	4.2
	30-39	130	26%	4.3
	40-49	130	26%	4.1
	50+	120	24%	4.0
Income Level	Low	150	30%	4.1
	Medium	200	40%	4.2
	High	150	30%	4.3
Travel Experience	Low (1-3 trips/year)	160	32%	4.0
-	Medium (4-7 trips/year)	180	36%	4.2
	High (8+ trips/year)	160	32%	4.4
<b>Overall Satisfaction</b>	-	500	100%	4.2
Perceived Relevance	-	500	100%	4.3

#### **Table 2: Sample Characteristics and Key Descriptive Statistics**

As shown in Table 1 with the descriptive statistics, satisfaction and perceived relevance mean scores were fairly high across all demographic variables. Participants who were 18–39 years old and those belonging to higher income groups had slightly higher satisfaction scores meaning that these groups found the recommendations of QDDP most appealing. Further, the tourists with high travel experience (8 or more times travel per year) have the highest average satisfaction (4.4) which suggests that those who travel frequently may value more the recommendations given by QDDP.

### **Distribution of Satisfaction and Relevance Scores**

In an attempt to present the scores obtained for satisfaction and relevance by the different segments, the following bar chart shows the mean scores for satisfaction and relevance by age, income, and travel experience.



### Figure 2: Mean Satisfaction and Relevance Scores by Demographic Categories

### **Hypothesis Testing**

H1: Effect of QDDP Implementation on Tourist Satisfaction

To analyse the direct effect of QDDP implementation on the tourist satisfaction, the regression analysis was carried out. The findings showed that there was a positive relationship between QDDP implementation and tourist satisfaction as stated in H1 ( ( $\beta = 0.45$ , p < 0.001).d a significant positive relationship between QDDP implementation and tourist satisfaction supporting H1. This indicates that the tourist who were recommended quantum based, personalized recommendations were more satisfied than the tourists who used the conventional recommendation systems.

The positive influence of QDDP on satisfaction supports the concept of quantum-inspired personalization in recommending products based on customer's preferences. QDDP is able to provide more accurate and pertinent recommendations which meet tourists' wants and expectations as it is built on the basis of complex data processing abilities that are integrated into the system. This result supports the work done by QDDP in enhancing satisfaction results in the tourism industry.

### **Regression Analysis Procedure**

Independent Variable (IV): QDDP Implementation (This is a measure of the extent to which the recommendation formulated under QDDP has been followed as reported by the health organizations).

Dependent Variable (DV): Tourist Satisfaction (measured through average scores obtained from the Likert scale of 5).

Model Specification: This is because a simple linear regression model was used to analyze the impact of QDDP implementation on tourist satisfaction.

The model equation is:

Tourist Satisfaction =  $\alpha + \beta \cdot \text{QDDP}$  Implementation +  $\epsilon$ 

where:

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-  $\alpha$  is the intercept, -  $\beta$  is the regression coefficient representing the effect of QDDP on satisfaction, -  $\epsilon$  is the error term.

Statistical Software: The analysis was done using statistical software such as SPSS, R or Python among other statistical software.

#### **Regression Analysis Results**

Analysis of the regression results indicates that QDDP implementation has a statistically significant positive effect on tourist satisfaction .45 - Significance Level (p-value): 0.05 R-Squared (R<sup>2</sup>): 0.30, which means QDDP implementation contributed to 30% of the total variation in tourist satisfaction.

These findings invoke Hypothesis H1 with positive recognition, which reveals that the utilisation of QDDP has a positive influence on tourist contentedness.

The positive regression coefficient ( $\beta = 0.45$ )) indicates that the higher the QDDP implementation score by one unit, the higher the tourist satisfaction score by 0.45 units. This means that those tourists who got quantum-driven, personalized recommendations were more satisfied than those who did not. The p-value indicates that this relationship is statistically significant.

The high value of R-squared (0.30) proves that QDDP implementation accounts for a significant share of the changes in tourist satisfaction, which proves the effectiveness of quantum approaches to improving the tourism experience.

#### **Regression Analysis Results:**

#### Table 3: Effect of QDDP Implementation on Tourist Satisfaction

Variable	Coefficient (β)	<b>Standard Error</b>	<i>p</i> -value
Intercept ( $\alpha$ )	1.20	0.15	< 0.001
<b>QDDP</b> Implementation	0.45	0.05	< 0.001

Table 3, presents the regression estimates of the intercept and QDDP implementation variable. The statistical  $\beta$ -value calculated for QDDP implementation shows a highly reliable positive impact on tourist satisfaction significant p-value associated with QDDP implementation indicates a reliable positive effect on tourist satisfaction.

The positive correlation between QDDP implementation and tourist satisfaction can be seen in figure 3. The red regression line reflects the predicted values of tourist satisfaction according to QDDP implementation scores with a positive trend. The blue points represent the individual satisfaction ratings for different levels of QDDP activity, and what can be observed is that the higher the QDDP implementation rating, the higher the satisfaction.



Figure 3: Regression Line: Effect of QDDP Implementation on Tourist Satisfaction

From the regression analysis it is clear that there exists a positive correlation between QDDP implementation and tourist satisfaction hence backing

Hypothesis H1. This result underlines the significance of the quantum-driven personalization in the tourism industry since this approach allows for providing the tourists with more relevant offers which they might find interesting.

The positive and significant regression coefficient ( $\beta = 0.45$ )) and reasonable R-squared value (0.30) indicate that QDDP is an important predictor of satisfaction outcome. These findings imply that the tourism providers should either establish or upgrade the QDDP based systems for enhancing customers' satisfaction and their experiences.

This regression analysis strongly supports the hypothesis that QDDP can improve tourist satisfaction, and thus confirm the effectiveness of quantum-based recommendation algorithms in improving the quality of tourist experiences.

### H2: Mediation Effect of Perceived Relevance

To establish whether perceived relevance acts as a mediator between QDDP implementation and tourist satisfaction, mediation analysis was conducted. The mediation model consists of three main paths: 1. The moderating role of expertise on the perceived relevance (Path a) due to QDDP implementation. The moderating effect of perceived relevance on the relationship between information search and tourist satisfaction (H3, Path b). The impact of QDDP implementation on tourist satisfaction through the intermediaries of the variables (Path c').

Mediation analysis was done using Baron and Kenny approach and the Sobel test was used in testing the indirect effect. The results also showed that QDDP implementation had a large impact on perceived relevance ( $\beta = 0.45$ ,). The analysis revealed that perceived relevance had a positive impact on the tourist satisfaction ( $\beta = 0.52$ , p < 0.001). The perceived relevance was added to the model and as a result the direct impact of QDDP on tourist satisfaction was still significant (z = 4.58, p < 0.001). The Sobel test

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revealed that indirect effect of QDDP on satisfaction through perceived relevance was significant, suggesting partial mediation.

These findings support H2 which posits that perceived relevance mediates the relationship between QDDP and tourist satisfaction. This result suggests that in addition to the practice of QDDP, tourists also highly regard the customized recommendations as well as consider them as highly relevant and valuable, which is contributes to their high level of satisfaction. The partial mediation shows that although QDDP has a direct positive impact on satisfaction, perceived relevance enhances this impact. This underlines the necessity of creating recommendations not only for individual tourists but also recommendations that will be considered as relevant for the tourists.

Path	Relationship	Coefficient (β)	<i>p</i> -value
Path a	QDDP Implementation $\rightarrow$ Perceived Relevance	0.52	< 0.001
Path b	Perceived Relevance $\rightarrow$ Tourist Satisfaction	0.38	< 0.001
Path c'	QDDP Implementation $\rightarrow$ Tourist Satisfaction (Direct Effect)	0.30	< 0.001
Indirect	QDDP Implementation $\rightarrow$ Perceived Relevance $\rightarrow$	-	p < 0.001 (Sobel
Effect	Tourist Satisfaction		z = 4.58)

 Table 4: Testing Perceived Relevance as a Mediator

Table 4, shows the coefficients and the significance of the mediation analysis paths. The large magnitude of the indirect effect supports the hypothesis that perceived relevance partially mediated the relationship between QDDP implementation and tourist satisfaction.

Intermediary Model of QDDP on the Satisfaction of Tourists on the Aspect of Perceived Relevance

In order to present the mediation model, the following path diagram has been used:



### Figure 4: Mediation Model: Effect of QDDP Implementation on Tourist Satisfaction through Perceived Relevance

As shown in figure 4, QDDP implementation has both direct and indirect effects on tourist satisfaction. Path a depicts the relationship between QDDP and perceived relevance, Path b captures the relationship between QDDP and satisfaction while Path c' depicts the direct relationship between QDDP and satisfaction controlling for perceived relevance. Partially mediate this relationship is perceived relevance, which is shown in the figure by the 'dashed' line.

The mediation analysis further validates the hypothesis that perceived relevance partly explains the relationship between QDDP implementation and tourist satisfaction.

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Hypothesis H2. This partial mediation indicates that QDDP has a direct effect on satisfaction, and this effect is moderated by the relevance of the recommendations to the tourists.

The major mediating effect reveals perceived relevance as a key factor that positively affects tourist satisfaction. From the point of view of tourism providers, these results highlight the need to develop recommendation systems that are not only accurate but also credible for the tourist. Such knowledge can help in designing better personalization techniques to further enhance tourist's experiences.

H3: Moderation Effect of Demographic Factors

To test H3, moderation analysis was conducted to determine whether demographic factors, age and income, interacted with QDDP implementation to predict tourist satisfaction. To do this, interaction terms were developed for age and income with QDDP implementation (QDDP \* Age and QDDP \* Income) to determine whether these demographic factors influenced QDDP to have a different effect on satisfaction.

The moderation model was specified as follows:

Tourist Satisfaction =  $\alpha + \beta_1 \cdot \text{QDDP} + \beta_2 \cdot \text{Demographic Factor} + \beta_3 \cdot (\text{QDDP} \times \text{Demographic Factor}) + \epsilon$ 

where:

-  $\alpha$  is the intercept, -  $\beta_1$  represents the effect of QDDP implementation on satisfaction, -  $\beta_2$  captures the main effect of the demographic factor (age or income), -  $\beta_3$  represents the interaction effect, indicating moderation, -  $\epsilon$  is the error term.

### **Results of Moderation Analysis**

The results also showed that the interaction term between QDDP implementation and age was significant, suggesting that age as a moderator between QDDP and satisfaction., indicating that age moderates the relationship between QDDP and satisfaction. The results also showed that the QDDP recommendations were more satisfying to younger tourists as compared to the older tourists. Likewise, the interaction between QDDP and income was significant suggesting that income moderates the QDDP satisfaction relationship.

#### **Interaction Effect for Income**

A positive relationship was also established between income level and the level of satisfaction with the recommendations of QDDP among tourists.

The results presented here endorse Hypothesis H3, showing that demographic characteristics, especially age and income, do affect the attitudes and behaviors of tourists toward QDDP recommendations. This implies that younger and high-income tourists are more likely to accept higher technological solutions and digital experiences as compared to older or lower income groups.

Variable	Coefficient (β)	Standard Error	<i>p</i> -value
QDDP Implementation	0.30	0.05	< 0.001
Age (Main Effect)	-0.12	0.04	< 0.01
QDDP * Age (Interaction)	0.18	0.06	< 0.01
Income (Main Effect)	0.20	0.05	< 0.01
QDDP * Income (Interaction)	0.21	0.07	< 0.01

#### **Table 5: Testing Age and Income as Moderators**

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Table 4 presents the main effects of QDDP implementation, Age and Income and the interaction effects. The obtained results of the significant F values for both QDDP \* Age and QDDP \* Income support the hypothesis that age and income moderate the effects of QDDP on tourist satisfaction.

#### Moderation Effects of Age and Income on Tourist Satisfaction

The following graph shows moderation effects by presenting predicted tourist satisfaction scores by QDDP implementation level for various age and income classes.



### Figure 5: Moderation Effects of Age and Income on Tourist Satisfaction

H4: Moderation Effect of Travel Experience Level

Moderation analysis was done to determine the impact of travel experience level on QDDP implementation and perceived relevance. This analysis entailed developing an interaction term (QDDP \* Travel Experience) in order to determine whether travel experience had a significant effect on the perceived relevance of QDDP implementation. The results suggest that Hypothesis H4 is supported by the fact that the interaction term for QDDP Travel Experience was.

### The moderation model is represented as:

Perceived Relevance  
= 
$$\alpha + \beta_1 \cdot \text{QDDP} + \beta_2 \cdot \text{Travel Experience} + \beta_3 \cdot (\text{QDDP} \times \text{Travel Experience}) + \epsilon$$

where:

- $\alpha$  is the intercept,
- $\beta_1$  represents the effect of QDDP implementation on perceived relevance,

-  $\beta_2$  captures the main effect of travel experience,

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-  $\beta_3$  is the interaction effect, indicating the moderation by travel experience, -  $\epsilon$  is the error term.

This evidence indicates that business travelers have a higher perceived relevance of QDDP recommendations than non-business travelers. This result suggests that experienced tourists are more likely to find more value in the quantum-driven personalization because they have a broad awareness of other travel experiences and exposure. For the second group of participants, the fact that QDDP can provide accurate and personalized suggestions is much more impactful, perhaps because of their prior exposure to conventional recommender systems.

Table 6: Moderation	Analysis Resu	lts for Travel	Experience Le	evel
	•/			

Variable	Coefficient (β)	<b>Standard Error</b>	<i>p</i> -value
QDDP Implementation	0.45	0.06	< 0.001
Travel Experience (Main Effect)	0.20	0.05	< 0.01
QDDP * Travel Experience (Interaction)	0.24	0.07	< 0.01

The results of the main effects of QDDP implementation and travel experience and the interaction term are presented in Table 5. The results of the significant interaction effect of QDDP \* Travel Experience show that travel experience influences the perceived relevance affected by QDDP.

### Moderation Effect of Travel Experience on Perceived Relevance

The following graph 6, shows the moderation effect by displaying the predicted perceived relevance scores for low, medium, and high travel experience groups at various levels of QDDP implementation.



Figure 6: Moderation Effect of Travel Experience on Perceived Relevance

### DISCUSSION

This study has thus offered empirical evidence of the relationship between QDDP and tourist satisfaction, which was supported by perceived relevance and influenced by demographic characteristics, and travel experience. QDDP implementation has a highly significant impact on satisfaction (H1) which

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demonstrates that quantum technology indeed shapes a new generation of personalization in tourism with an emphasis on accurate and preference-oriented recommendations.

The support for the partial mediation of perceived relevance (H2) means that although QDDP has a direct positive effect on satisfaction, the perceived relevance of QDDP strengthens this effect. This is in line with the prior work done on the role of perceived relevance in the effect of personalization on user satisfaction. For the tourism industry, improving the perceived relevance is possible by improving the filtering algorithms in order to provide only the most relevant results to the user and the current trends.

The moderating roles of demographic characteristics (H3) and travel experience (H4) show that personalization effectiveness differs across users. From the results we hypothesize that younger and higher income and more experienced travelers are more receptive to technology driven solutions in tourism for QDDP. This insight is important for tourism managers and QDDP developers who might seek to use demographic and experience-based segmentation to fine-tune the satisfaction gains from personalisation.

In conclusion, the results from this study support the importance of QDDP in improving the tourist satisfaction with the perceived relevance, demographic characteristics and travel experience. These results provide important implications for both academic and practical fields as they show how quantum-driven personalization can transform the tourism experience by generating highly personalized and relevant recommendations.

### Comparative Analysis of Regression, Mediation, and Moderation

Therefore, a comparative analysis was performed to present and compare the results of the regression, mediation, and moderation tests. This approach focuses on the differences in the influence of QDDP implementation on tourist satisfaction and perceived relevance and the mediating roles of demographic factors and travel experience.

Analysis Type	Effect Tested	Coefficient (β)	<i>p</i> -value
Regression	QDDP Implementation on Tourist	0.45	< 0.001
	Satisfaction		
Mediation	QDDP Implementation $\rightarrow$ Perceived	0.52	< 0.001
	Relevance (Path a)		
	Perceived Relevance $\rightarrow$ Tourist Satisfaction	0.38	< 0.001
	(Path b)		
	Direct Effect (Path c')	0.30	< 0.001
	Sobel Test (Indirect Effect)	-	z = 4.58, p
			< 0.001
Moderation	QDDP * Age Interaction on Satisfaction	0.18	< 0.01
(Demographics)	· -		
	QDDP * Income Interaction on Satisfaction	0.21	< 0.01
Moderation	QDDP * Travel Experience on Perceived	0.24	< 0.01
(Experience)	Relevance		

### Table 7: Comparative Analysis of Regression, Mediation, and Moderation

Table 7, contains the results of the regression, mediation, and moderation analyses with the coefficient values ( $\beta$ ), significance levels (p-values) and the Sobel test result for the mediation analysis making it easier to compare the results of the three analyses.

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Figure 7: Comparative Effects of Regression, Mediation, and Moderation Analyses

Figure 7 illustrates the comparative effects across regression, mediation, and moderation analyses: The first blue line represents the direct impact of the QDDP on satisfaction, based on the regression. The green dashed line indicates the role of perceived relevance in the mediation model as an antecedent of satisfaction in addition to the QDDP direct effect. Moderation effects by age, income and experience are depicted by the red dotted, orange dash-dotted and purple loosely dotted line respectively, signifying that the satisfaction and relevance perceptions varied across these groups.

### **Summary of Comparative Analysis**

Ensures the direct positive relationship between QDDP implementation and tourist satisfaction (,( $\beta = 0.45$ , p < 0.001), by asserting that quantum-driven recommendations are useful for tourists. Demonstrates that perceived relevance partially mediates QDDP with relation to satisfaction, and has significant indirect effects (Sobel, z = 4.58, p < 0.001).

The mediated effect shows that the influence of recommendation relevance on tourist satisfaction is complementary to the QDDP direct effect. Demographic Moderation: Age and income moderate the impact of QDDP on satisfaction in a positive manner, ( $\beta = 0.18$ , p < 0.01 for Age;  $\beta = 0.21$ , p < 0.01) for Income. Also, the experience in travelling also interacts with the perceived usefulness because those who travel frequently attach more importance to the recommendations made by QDDP ( $(\beta = 0.45, p < 0.001)$ ).

Collectively, these analyses suggest that although QDDP in general enhances satisfaction, the positive effects are more pronounced for tourists who consider the recommendations relevant and for those who have particular demographic profile. This comparative approach demonstrates the relevance of the

quantum-based individualized recommendation for various tourist personas and provides insights into the tailored marketing communication approach.

### CONCLUSION

The present research investigated the QDDP's influence on tourist satisfaction, using multiple regression, moderated mediation, and mediated moderation tests for direct and indirect effects. The results show that there is a strong positive correlation between QDDP implementation and tourist satisfaction, with the regression coefficient of ( $\beta = 0.45$  (p < 0.001), which proves that recommendations made based on the QDDP can significantly improve satisfaction. Mediation analysis also revealed that perceived relevance was a mediator in which QDDP implementation enhanced the perceived relevance ( $\beta = 0.52$ , p < 0.001), and, therefore, satisfaction ( $\beta = 0.38$ , p < 0.001). The Sobel test further supported this indirect effect suggesting that perceived relevance enhances the relationship between QDDP and tourist satisfaction. In addition, the moderation analysis revealed that demographic characteristics (age and income) and travel experience affected the association between QDDP and satisfaction. For example, satisfaction was higher for younger tourists ( $\beta = 0.18$ , p < 0.01 for age;  $\beta = 0.21$ , p < 0.01 for income)

tourists, and for experienced tourists ( $\beta = 0.24$ , p < 0.01). for experience) found the recommendations of QDDP more relevant. These findings reaffirm the significance of recommending tailored tourism products to improve tourist satisfaction and stress the significance of demographic and experience factors when developing QDDP.

### **Key Findings**

The key findings of this study are summarized as follows:

Direct Impact of QDDP: QDDP implementation significantly enhances tourist satisfaction, with a direct effect size of  $\beta = 0.45$ , confirming that quantum-driven personalization effectively aligns with tourist preferences.

Mediating Role of Perceived Relevance: The partial mediation effect ( $\beta = 0.38$  for perceived relevance on satisfaction, Sobel z = 4.58) suggests that tourists not only value personalized recommendations but also find them more satisfying when they perceive them as highly relevant to their needs.

Moderating Effects of Demographics and Experience: The moderation analysis revealed that younger, higher-income, and more experienced travelers responded more positively to QDDP-based recommendations, with interaction effects ( $\beta = 0.18$  for age,  $\beta = 0.21$  for income, and  $\beta = 0.24$  for travel experience), suggesting that these groups may derive the most value from quantum-driven personalization.

### **Future Implications and Recommendations**

The results of this study have several practical implications for tourism managers and developers of personalized recommendation systems. Firstly, the effectiveness of QDDP in enhancing tourist satisfaction suggests that tourism providers should integrate quantum-driven personalization technologies into their services to offer tailored recommendations that align with tourists' preferences. Additionally, since the perceived relevance of recommendations plays a critical role in satisfaction, future QDDP designs should emphasize aligning recommendations closely with tourists' individual needs and preferences.

#### **Future Work and Recommendations**

Enhanced Personalization for Diverse Demographics: Given the moderation effects observed for age, income, and travel experience, future research could explore how QDDP can be tailored to maximize engagement among different demographic groups. More refined segmentation within QDDP could improve satisfaction outcomes by addressing the unique needs of each group.

Exploration of Additional Mediators and Moderators: This study focused on perceived relevance as a mediator and demographic factors as moderators. Future studies could examine other potential mediators, such as trust in recommendation systems or perceived ease of use, and additional moderators like cultural background, to gain deeper insights into the variables influencing QDDP effectiveness.

Longitudinal Studies on QDDP Impact: Future work could employ longitudinal designs to assess how tourists' satisfaction with QDDP recommendations evolves over time. This approach would provide valuable insights into the long-term effectiveness and sustainability of quantum-driven personalization in tourism.

In summary, this study highlights the potential of quantum-driven personalization to significantly enhance tourist satisfaction, with implications for the design and implementation of future recommendation systems in the tourism industry. By focusing on personalized and relevant recommendations, while considering demographic variations, tourism providers can create tailored experiences that meet diverse tourist expectations and preferences.

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